



#### A message from the sponsor

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FleetOwner's editors recognize three private fleets for excellence in transportation during the National Private Truck Council's conference and exhibition. These two FleetOwner 500 fleets and one 'Fleet to Watch' have excelled in trucking over the past year.

by Josh Fisher

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The awards were presented to transportation executives of CRH Americas, AutoZone, and Standard Logistics by *FleetOwner* and award sponsor Isaac



Jacques DeLarochelliere, co-founder and CEO of Isaac, left, joined *FleetOwner*Executive Editor Josh Fisher, far right, to present the Private Fleet of the Year awards during NPTC 2023 to Randy Maddox of CRH, David Fontana of AutoZone, and John Robbins of Standard Logistics. Photo: Dan Ledbetter

Instruments during a luncheon at the Orange County Convention Center.

"Isaac is pleased to once again be the exclusive sponsor of the *FleetOwner* Private Fleet of the Year awards," said Jacques DeLarochelliere, co-founder and

CEO of Isaac. "Our mission at Isaac is to simplify trucking, and these honorees are some of the safest, innovative, and most forward-thinking fleets operating today."

CRH Americas, which ranks No. 14 on the 2023 FleetOwner 500: Top Private





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### WINNER Private Fleet of the

# Private Fleet of the Year: CRH Americas



The 2023 FleetOwner 500 Private Fleet of the Year, one of the largest operations in North America, has continued to focus on people to help it overcome challenges and keep growing.



hallenging" might be too kind of a word for the complexities of moving freight and equipment across North America in the years following the pandemic. But CRH Americas, the 2023 FleetOwner 500 Private Fleet of the Year, shows how businesses that keep transportation in-house can thrive.

"If you look industry-wide, having a private fleet just keeps getting better every year—because we keep dialing in and peeling the onion back—as we try to improve both delivery metrics and customer service," Randy Maddox, mobile equipment category manager for CRH, told *FleetOwner*.

He credited his team's work to improve its reputation on the outside and inside by working with drivers to create goals and design a desirable fleet that others want to work for. "Our private fleet has flourished in that aspect," Maddox said.

CRH is one of the largest building materials solutions companies on the planet. With more than 75,000 employees at 3,160 operating locations in 29 countries, the company is an integral partner in infrastructure and commercial building projects in North America and Europe.

"In everything we do, people are our priority," Maddox said. "Our safety-first approach is paramount for our drivers, including third-party drivers that pick up from and deliver to our sites, as well as all employees, our customers, delivery site personnel, and the general public."

The global company has more than 65,000 pieces of mobile equipment, including trailers, forklifts, skid steers, and off-highway equipment. CRH has more than 18,000 vehicles in the fleet, including 11,000 commercial vehicles.

"We also pride ourselves in the unmatched level of customer service our team provides and their ability to build enduring relationships," he continued. "We know the number one metric year after year that reveals the reason people choose a private fleet is the differentiating level of customer service it provides, and we believe in providing the highest levels of customer service."

Maddox said that "constant communication" has helped the company endure the hiring and supply chain challenges that have highlighted the past few years in the trucking industry. "Our path to working through these challenges was constant communication both internally and externally," Maddox said. "We have focused on internal updates, feedback from our employees, and direction from leadership as a holistic approach because we are all in this together."

He added that increased conversations with CRH customers, suppliers.

#### CRH FACTS AND FIGURES:

Starting in Ireland in the 1930s, CRH began its North American operations by acquiring Amcor in 1978 and establishing Oldcastle in the U.S. Today, CRH and its many

subsidiaries are North America's largest building materials company.

Website: crhamericas.com

FleetOwner 500 rank: No. 14

Private fleet size: 11,000+ commercial vehicles

**Private fleet drivers: 10,000+** 



# **FleetOwner**